

#### COUNTY OF LOS ANGELES COMMUNITY & SENIOR SERVICES WORKFORCE INVESTMENT ACT (WIA)



# WIA OPERATIONS ADULT AND DISLOCATED WORKER QUARTERLY CONTRACTORS' MEETING

July 13, 2011



### Agenda

Welcome and Introductions

WorkSource System Updates

WIA Operations Updates

Questions and Answers

# ROLE AND RESPONSILBITES OF THE WORKFORCE BRANCH

By: Josie Marquez

# FY 2011 –2012 PROGRAM PRIORITIES

County Initiatives

Sector Intermediaries

**Certification Process** 

**Technical Assistance** 



**Business Outreach** 

Self Service
Application Form

# ONE-STOP OPERATOR (OSO) RESOURCE SHARING AGREEMENT (RSA) QUARTERLY UPDATES

By: Linda Manion

#### One-Stop Operator (OSO) Resource Sharing Agreement (RSA) Quarterly Updates

PY 2010-11: **Updates** 

4th Quarter Use Revised Form for Quarter Updates by Linda Manion

New Due Date:

Tuesday, July 26, 2011 at 12:00 p.m.

Due to:

Linda Manion via email to manionl@surewest.net

## WIA OPERATIONS UPDATES

- ARRA Updates
- EDD Program Findings
- Eligibility TAG Updates/Changes
- Technical Assistance
- New Directives/Bulletins

#### ARRA Updates: Co-Enrollments

- All co-enrollments and exits of ARRA grants must be entered into the JTA system no later than July 17, 2011.
- We still have many ARRA participants that have not yet exited nor co-enrolled into a formula program.
- Below is a summary of pending participants:

Grant Code	Total Pending
127	75
102	43
105	64
108	9
125	150

#### **EDD Program Review Findings**

### Findings:

JTA Codes/Documentation

 Agency did not report participants' program activities and exit codes accurately into the JTA system. 90-day Inactivity on JTA

 Agency did not exit participant who has not received any services funded by the program or partner program for 90 consecutive calendar days.

- Receipt for Supportive
  Services and
  Documentation Costs
  were Reasonable
- Agency did not provide documentation for supportive services funds used, file did not contain receipts to demonstrate the purpose of the funds used.

#### I. JTA Codes/Documentation

## Agency's must:

Review its active participant case files, update the JTA system to reflect the actual services provided to all the participants.

Ensure that participants activity and exit codes are reported timely and accurately in the JTA system.

### II. 90-day Inactivity on JTA

Agency's must:



- Document services are being provided to the participants that have not been exited or exit the participants from WIA.
- Have a CAP to ensure that, there are no 90-day gaps in service.

#### III. Supportive Services

Receipt for Supportive Services and Documentation Costs

 Supportive services are those services that are necessary to enable an individual to participate in WIA activities, they must be allowable under Federal awards costs and must be adequately documented.



#### FY 2011-12: Eligibility Technical Assistance Guide

Released as: Draft Open for Comment

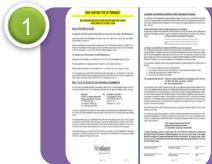
http://www.worksourcecalifornia.com/information/adultDrft\_dirO.htm

Comments Due by: Tuesday, August 2, 2011

wiaadw@css.lacounty.gov

#### Grievance and Complaint Procedures/ Non-Discrimination

There are three (3) New Forms:



WIA Complaint and Resolution Policies and Procedures Participant Acceptance Form

Type: File Form

• Size: 8.5 x 11

Pages: Total 2

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WIA Equal Opportunity is the Law Posting

Type: POSTING

• Size: 11 x 17

Pages: Total 1



WIA Grievance and Complaint Procedures Posting

Type: POSTING

• Size: 8.4 x 14

Pages: Total 1

#### Technical Assistance Schedule for PY2011-12

Agency	Date of Visit
Compton WorkSource Center	08/09/2011
ResCare Florence Firestone Employment and Business Center	08/16/2011
LA Urban League Avalon WorkSource Business and Career Center	08/23/2011
Chicana Service Action Center (CSAC) East Los Angeles WorkSource Center	09/07/2011
Managed Career Solutions (MCS) Northeast San Gabriel Valley Mini WorkSource Center	09/20/2011
Central San Gabriel Valley WorkSource Center- Goodwill	10/18/2011
Northeast San Fernando Valley WorkSource Center	11/01/2011
Antelope Valley WorkSource Center	11/15/2011
Managed Career Solutions (MCS) West San Gabriel Valley WorkSource Center	01/18/2012
Hub Cities Consortium WorkSource Center	01/31/2012
Jewish Vocational Services (JVS) West Hollywood WorkSource Center	02/07/2012
ResCare East LA Employment and Business WorkSource Center	02/14/2012
LA Urban League Pomona WorkSource Center	02/28/2012
Jewish Vocational Services (JVS) West Los Angeles Worksource Center	03/06/2012
LA Works WorkSource Center	03/20/2012
South Valley WorkSource Center	03/27/2012
Career Partners WorkSource Center	04/03/2012
Southeast Area Social Services Funding Authority (SASSFA) WorkSource Center	04/17/2012

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#### New Directives/Bulletin Updates:

#### WIAD11-02: 2011 70 Percent LLSIL and Poverty Guidelines

- Dated: 7/5/2011
- Purpose: To provide the 2011 70 percent Lower Living Standard Income Level (LLSIL) and the 2011 poverty guidelines.

#### WIAB 11-01: PY 2011-2012 Technical Assistance Schedule

- Dated: 6/30/2011
- Purpose: To provide the PY 2011-2012 TA Schedule.

#### WIAD 11-01: Equal Opportunity and Grievance and Complaint Procedures

- Dated: 5/24/2011
- Purpose: To provide the updated required posting and customer documents for Los Angeles County WIA Equal Opportunity and Grievance and Complaint Procedures.

#### WIAB10-06: Co-Enrollment of WIA Participants

- Dated: 4/4/2011
- Purpose: To provide instructions on the co-enrollment process for enrolling Los Angeles County WIA participants into more than one funding stream.

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#### New Directives/Bulletin Updates:

- Released as Draft Open for Comments
  - http://www.worksourcecalifornia.com/information/adultDrft\_dirO.htm
  - Comments Due by Tuesday, August 2, 2011 to wiaadw@css.lacounty.gov

#### LACOD-WIAD11-04: Eligibility Technical Assistance Guide

- Released as a Draft Open for Comment
- Purpose: The updated County of Los Angeles WIA Eligibility TAG July 2011, which has been modified to incorporate County polices and practices

## LACOD-WIAD11-03: Protocol for Implementing the Veterans' Priority of Service

- Released as a Draft Open for Comment
- Comments Due by Tuesday, August 2, 2011
- Purpose: To provide instructions on the Protocol for implementing Veterans' Priority of Service (POS).



# QUESTIONS AND ANSWERS

Thank you